

April 2025

Wood Mackenzie Speak Up Policy

List of Phone Numbers



Wood Mackenzie Speak Up Program –

List of Phone Numbers

This list of phone numbers for Wood Mackenzie’s Speak Up Program and Policy applies to Wood Mackenzie Ltd and all of its affiliates and subsidiaries (hereinafter collectively called “Wood Mackenzie”).

The Speak Up lines are maintained and operated by a leading company independent of Wood Mackenzie, allowing employees and third parties to safely report alleged misconduct relating to Wood Mackenzie. If an individual is aware of unlawful conduct (such as human trafficking or modern slavery) or potential improprieties (such as manipulation of financial books and records, benefits fraud, or theft of company assets), they can safely raise their concerns.

Use the below list(s) to call and report a concern over the phone or submit a web-based report here

<https://speakup.woodmac.com>

If your country is not listed, reporting by phone is not available for that country. Please use the online reporting option.

Key numbers relevant to Wood Mackenzie office locations

Country	Carrier	Number	Translated Greeting
Albania (Tirana)	All Carriers	4 454 1957	Albanian, English,
Angola (Luanda)	All Carriers	226434276	Portuguese, English
Antigua	All Carriers	1-855-385-4107	English
Argentina	All Carriers	0800-333-0095	Spanish, English
Australia	All Carriers	1 800 763 983	English
Austria	All Carriers	800 281119	German, English
Bahamas	All Carriers	1-855-271-0889	English
Bahrain	All Carriers	800 06 488	Arabic, English
Bangladesh	All Carriers	(0) 9610 998400	Bengali, English
Barbados	All Carriers	1-855-203-6928	English
Belarus	mobile access from Velcom, MTS and Life networks	8 820 0011 0404	Russian, English
Belgium	All Carriers	0800 260 39	Dutch, French, German, English

Belize	Mobile Access: BTL Network	1 800 017 6274	English
Belize	All Carriers	08002277092	English
Benin (Parakou)	All Carriers	1062500989	French, English
Bermuda	All Carriers	1-855-579-9534	English
Bolivia	All Carriers	800 104 008	Spanish, English,
Bosnia & Herzegovina	All Carriers	080-083-038	Bosnian, English
Botswana	All Carriers	00269 800 3002 116	English
Botswana	Toll Free - BTC Fixed Network	00 269 800 440 0106	English
Brazil	Toll Free Mobile Enabled - BTC Network	0 800 892 2299	Portuguese, English
Brazil (Rio de Janeiro)	All Carriers	21 2018-1111	Portuguese, English
Brazil	All Carriers	+55 800 008 9024	Portuguese, English
Brunei	Not available for mobile phones	801 4144	Malay, English
Bulgaria	All Carriers	(0)800 46038	Bulgarian, English,
Burkina Faso	All Carriers	25300026	French, English
Cambodia (Phnom Penh)	All Carriers	023962515	Khmer, English,
Canada	All Carriers – Excluding USVI	1-800-235-6302	French Canadian, English
Cayman Islands	All Carriers	1-345-769-1635	English
Chile	All Carriers	800-914-012	Spanish, English
China	All Carriers	400 120 3062	Mandarin, Cantonese, English, Uyghur
Colombia	All Carriers	01-800-5189703	Spanish, English
Colombia (Bogota)	All Carriers	6013816523	Spanish, English
Costa Rica	All Carriers	4000-3876	Spanish, English
Costa Rica	Mobile Access for Movistar, Claro, & ICE Networks only	0800-542-5595	Spanish, English
Côte d'Ivoire (Ivory Coast)	All Carriers	0566770939	French, English
Croatia	All Carriers	0800 806 520	Croatian, English
Curacao	All Carriers	9 7889979	English, Dutch,

Cyprus	All Carriers	8009 4544	Greek, Turkish, English
Czech Republic	All Carriers	800 701 383	Czech, English
Denmark	All Carriers	8082 0058	Danish, English
Dominican Republic	All Carriers	1-829-200-1123	Spanish, English
Ecuador	CNT, Claro and Movistar	1 800 000 138	Spanish, English
Egypt	Fixed Telecom Egypt Network and We Mobile Networks only	(0)800 000 0413	Arabic, English
El Salvador (San Salvador)	All Carriers	2113-3417	Spanish, English
Estonia	All Carriers	800 0100 431	Estonian, English
Ethiopia	All Carriers	800-86-1917	Amharic, English
Finland	All Carriers	0800 07 635	Finnish, Swedish, English
France	All Carriers	(0)805 080339	French, English
Georgia	All Carriers	706 777493	Georgian, English
Germany	All Carriers	(0)800 181 2396	German, English
Ghana	All Carriers	24 2426201	English, Akan
Greece (Athens)	All Carriers	21-1198-2708	Greek, English
Grenada	All Carriers	1-855-304-7847	English
Guam	All Carriers	833 444 0484	English
Guatemala (Guatemala City)	All Carriers	2378-4832	Spanish, English
Honduras	Local	2231-3114	Spanish, English
Hong Kong	HKCSL, Hutchison, SmarTone, New World, Peoples, and Sunday Networks	800 906 069	Mandarin, Cantonese, English
Hungary	All Carriers	+36 212111440	Hungarian, English
Iceland	All Carriers	800-4256	Icelandic, English
India	Must have international permissions. All mobiles except TTSL (Prepaid) and Etisalat	000 800 100 4175	Hindi, English, Tamil
India (Kolkata)	Local - All Carriers	337-1279005	Hindi, English, Tamil
India	All Carriers	000 800 050 3898	Hindi, English, Tamil
Indonesia	All Carriers	0800 1503216	Indonesian, English

Indonesia	Local	21 50851420	Indonesian, English
Ireland	Must have international permissions. All mobiles except TTSL (Prepaid) and Etisalat	000 800 100 4175	Hindi, English, Tamil
Israel	Local - All Carriers	337-1279005	Hindi, English, Tamil
Israel (Jerusalem)	All Carriers	000 800 050 3898	Hindi, English, Tamil
Italy	All Carriers	800 727 406	Italian, English
Ivory Coast	All Carriers	0566770939	French, English
Jamaica	All Carriers	1-876-633-1693	English
Japan	All Carriers	0800-170-5621	Japanese, English
Jordan	All Carriers	0800 22656	Arabic, English
Jordan	Only accessible from Jordan Telecom fixed	0800 23363	Arabic, English
Kazakhstan	Not available for mobile phones	8 800 333 3511	Kazakh, Russian, English
Kenya	All Carriers	0800 221312	English, Swahili, French, Kinyarwanda
Kenya (Nairobi)	Simbanet network is not supported for mobiles	20 3892291	English, Swahili, French, Kinyarwanda
Korea, Republic of (South Korea)	All Carriers	080 880 0476	Korean, English
Kuwait	All Carriers	080 880 0476	Korean, English
Kyrgyzstan	Not available for mobile phones	00 800 13337 289	Kyrgyz
Laos (via Singapore)	All Carriers	+65 3158-9628	English, Lao
Latvia	All Carriers	8000 4721	Latvian, English
Lebanon *Number is 2-step	Not available for mobile phones	01 426 801 then 855-8659-450	English, Arabic
Lithuania	Mobile phones not guaranteed	8 800 30451	Lithuanian, English
Luxembourg	All Carriers	800-27-311	French, German, English
Luxembourg	All Carriers	+352 20 20 24 08	French, German, English
Macau	All Carriers	6825-8516	Portuguese, Mandarin, English
Macedonia	All Carriers	0800 93894	Macedonian

Malaysia	All Carriers	+60 1 800 81 3692	Malaysian, English
Mali	All Carriers	449 60005	French, English
Malta	Mobile accessible from Malta Telecom(GO) & Vodafone networks only	8006 2783	English, French, Italian
Mauritius	All Carriers	802 049 0005	English
Mexico	All Carriers	800 681 6945	Spanish, English
Moldova	All Carriers	0800 69006	Romanian, English
Monaco	No mobile phones	80094461	French, English
Montenegro (Podgorica)	All Carriers	38220405847	Montenegrin, English
Morocco (Casablanca)	All Carriers	5204 85014	Arabic, English, French
Mozambique	All Carriers	29 000 000	Portuguese, English
Myanmar (Yangon)	Available from MPT landlines and mobiles only	1 239 0053 0800 800 8023	Burmese, English
Myanmar (Bangkok)	Local	22 1 105 6161	Burmese, English
Namibia (Windhoek)	0800 800 8023	Burmese, English	English
Nepal	Local	22 1 105 6161	Nepali, English
Netherlands	All Carriers	833300079	Dutch, English
New Zealand	Nepal Telecom Fixed & Mobile access only	1 800 001 0106	English
Nicaragua (Managua)	Claro fixed and mobile networks only	2248-2265 001 800 220 1152	Nepali, English
Nigeria	Nigeria Airtel Network fixed and mobile phones	070 80601844	English
Nigeria	All Carriers	1 227 8917	English
Norway	All Carriers	800 62 492	Norwegian, English
Oman	Omantel fixed and mobile Networks	800 74295	Arabic, English
Pakistan (Islamabad)	All Carriers	51 8108900	English, Urdu
Panama	All Carriers	800 2066	Spanish, English
Papua New Guinea	Landlines only	000861204	English

Papua New Guinea	Mobile accessible via Telikom PNG network only	000885213	English
Paraguay	Not available for mobile phones	009 800 542 0162	Spanish, English
Paraguay	All Carriers	+595 21 728 9731	Spanish, English
Peru	All Carriers	0800 78323	Spanish, English
Philippines (Manila)	All Carriers	2 86263049	Tagalog, English
Poland	ITFS (mobile callers may be charged)	00-800-141-0213	Polish, English
Poland	All Carriers	800 005 266	Polish, English
Portugal	Only accessible from Portugal Telecom, PT Prime, TMN Mobile, ONI, Vodafone, Sonaecom,- Novis, Colt, G9 and ZON	800 180 367	Portuguese, English
Puerto Rico	All Carriers	1 787 919 0326	Spanish, English
Poland	ITFS (mobile callers may be charged)	00-800-141-0213	Polish, English
Poland	All Carriers	800 005 266	Polish, English
Portugal	Only accessible from Portugal Telecom, PT Prime, TMN Mobile, ONI, Vodafone, Sonaecom,- Novis, Colt, G9 and ZON	800 180 367	Portuguese, English
Puerto Rico	All Carriers	1 787 919 0326	Spanish, English
Qatar	Accessible from Ooredoo (formerly Qtel) and Vodafone mobile phones	00800 100 801	Arabic, English
Democratic Republic of Congo	All Carriers	064000036	English, French
Romania	All Carriers	(0)-800-360-228	Romanian, English
Russia	All Carriers	8-800-100-9615	Russian, English
Saudi Arabia	All Carriers	800 814 0282	English, Arabic
Saudi Arabia	Etihad Atheeb, Mobily and Zain networks, not STC Network	800 850 0510	English, Arabic
Serbia	All Carriers	0 800 190 167	Serbian, English
Singapore	Starhub/Singtel and M1 Networks	800-852-3912	English, Mandarin, Tamil

Slovakia	All Carriers	(0) 800 002 487	Slovak, Czech, English
Slovenia	All Carriers	0 804 88853	Slovenian, English
South Africa	All Carriers	080 098 3612	English, Zulu
South Africa	Local	105004106	English, Zulu
Qatar	Accessible from Ooredoo (formerly Qtel) and Vodafone mobile phones	00800 100 801	Arabic, English
Democratic Republic of Congo	All Carriers	064000036	English, French
Romania	All Carriers	(0)-800-360-228	Romanian, English
Russia	All Carriers	8-800-100-9615	Russian, English
Saudi Arabia	All Carriers	800 814 0282	English, Arabic
Serbia	All Carriers	0 800 190 167	Serbian, English
Singapore	Starhub/Singtel and M1 Networks	800-852-3912	English, Mandarin, Tamil
Slovakia	All Carriers	(0) 800 002 487	Slovak, Czech, English
Slovenia	All Carriers	0 804 88853	Slovenian, English
South Africa	All Carriers	080 098 3612	English, Zulu
South Africa	Local	105004106	English, Zulu
Spain	All Carriers	900 905460	Spanish, English
Sri Lanka	All Carriers	011 247 2494	English
St. Lucia	All Carriers	1-844-236-5175	English
Sudan	Zain, MTN, Sudani-Sudatel	15 655 9802	Arabic, English, Tigrinya
Serbia	All Carriers	0 800 190 167	Serbian, English
Singapore	Starhub/Singtel and M1 Networks	800-852-3912	English, Mandarin, Tamil
Slovakia	All Carriers	(0) 800 002 487	Slovak, Czech, English
Slovenia	All Carriers	0 804 88853	Slovenian, English
South Africa	All Carriers	080 098 3612	English, Zulu
South Africa	Local	105004106	English, Zulu
Spain	All Carriers	900 905460	Spanish, English
Sri Lanka	All Carriers	011 247 2494	English

St. Lucia	All Carriers	1-844-236-5175	English
Sudan	Zain, MTN, Sudani-Sudatel	15 655 9802	Arabic, English, Tigrinya
Switzerland	All Carriers	0800 838 835	French, German, Italian, English
Taiwan	All Carriers	00801-49-1818	Mandarin, English
Tanzania	Airtel Network fixed and mobile phones	0800 780 005	Swahili, English
Thailand	All Carriers	1 800 012 657	English, Thai,
Thailand (Bangkok)	All Carriers	2105 6161	English, Thai,
Trinidad and Tobago	All Carriers	1-868-224-5814	English
Tunisia	All Carriers	31399185	Arabic, English, French
Tanzania	Airtel Network fixed and mobile phones	0800 780 005	Swahili, English
Thailand	All Carriers	1 800 012 657	English, Thai,
Thailand (Bangkok)	All Carriers	2105 6161	English, Thai,
Trinidad and Tobago	All Carriers	1-868-224-5814	English
Tunisia	All Carriers	31399185	Arabic, English, French
Turkey	All Carriers	(00)-800-113-0803 90 850 390 2109	Turkish, English
Ukraine	All Carriers	0 800 501134	Ukrainian, English
United Arab Emirates	All Carriers	8000 3570 3169	English, Arabic
United Kingdom (includes England, Scotland, Northern Ireland, Wales)	All Carriers	(0) 808 189 1053	English
United States (includes US Virgin Islands, Puerto Rico, Guam)	All Carriers	1-800-461-9330	English, Spanish
Ukraine	All Carriers	0 800 501134	Ukrainian, English
United Arab Emirates	All Carriers	8000 3570 3169	English, Arabic
United Kingdom (includes England, Scotland, Northern Ireland, Wales)	All Carriers	(0) 808 189 1053	English
United States (includes US Virgin Islands, Puerto Rico, Guam)	All Carriers	1-800-461-9330	English, Spanish

Uruguay	Excluding USVI	000 401 912 22	Spanish, English,
Uzbekistan	Not available for mobile phones	00 800 120 1246	Uzbek, English
Venezuela	All Carriers	(0)8002414567	Spanish, English
Venezuela (Caracas)	All Carriers	212 720 2174	Spanish, English
Vietnam	Viettel	122 80 390	Vietnamese, English
Vietnam (Ho Chi Minh)	All Carriers	02844581407	Vietnamese, English
Zambia	All Carriers	260761166391	English
Zimbabwe	All Carriers	263 24 2799929	English
Note: For countries not listed here, use the following number. Operator assistance may be required, and charges may apply.	All Carriers	+1 720 514 4400	English, Spanish, Mandarin, French, Arabic, German, Urdu

Policy Governance

Policy Owner: ERM&C and Law Department

Applicable: All Wood Mackenzie Staff

Classification: Public Policy

Last updated: April 2025

**Additional
information:**

Wood Mackenzie™ is a trusted provider of data, analytics and insights, establishing us as the global research and consultancy business powering the natural resources industry. Our dedicated oil, gas & LNG, power & renewables, chemicals, and metals & mining sector teams are located around the world, giving our clients first-mover advantage. For more information visit: **woodmac.com**

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